COURSE	DATE	TIME	LOCATION	REMARKS
INTRODUCTION TO TELECOMMUNICATIONS	Pending Dates for 2004	1st Day : 8:30 - 4:00 2nd Day: 8:30 - 12:30	New Location: Sacramento SBC Executive Briefing Center	A minimum of 20 participants is required in order to set a class date. Customers can sign-up to be placed on the waiting list. Notices will be sent out to announce the date and times for this class.

DESCRIPTION:

Introduction to Telecommunications is divided into three sessions. Sessions 1 and 2 will be held on the first day and Session 3 will be held on the second day.

The course content includes:

Session 1:

Explores the Telecom industry, from the invention of the telephone through the breakup of AT&T to the merger of SBC and Pacific Bell. Also covered is the regulatory landscape, the roles of the regulatory bodies, and the CalNet/CIIN contract.

Session 2:

Looks into voice communications from the history of the network to the evolutions taking place in transport technologies.

Session 3:

Is similar to Session 2, but with an emphasis on Data Communications.

The goal in each class is to use a building block approach that allows participants who are completely new to the telecom arena to learn basic concepts and terminology, then apply that knowledge to gaining an understanding of present-day and near-future telecom choices. More experienced telecom professionals also find that there is enough new information to make it worthwhile, as well.